

# Care Connect

A Home Health Connector Resource Guide



June 2025  
Cleveland Metro

Scan The QR Code To Search Home  
Health Care Now!





# JUNE 2025

## Care Connect

**Greetings,**

Home Health Connector LLC is excited to introduce our Resource Guide, Care Connect, which offers resources and ways to search home health care options in Cleveland Metro. Over the last six months our team has networked with health care professionals to understand their experiences in home health care. The current edition offers solutions to help healthcare professionals, patients and their caregivers make more connections in home health care.

Over the last year, I've learned the more things change, the more they stay the same. We are continuing to build on our skill sets and learn new processes to be a resource for our industry. One of the ways we're helping professionals is to add more tools in our toolbox. Learn about more resources you can use in the June 2025 Resource Guide.

Home Health Connector's core mission is to drive digital change to ensure every patient has access to high quality home health care despite insurance, geography, discipline or our new category language. While speaking with many providers in Cleveland we learned about the needs of staffing for disciplines including home health aides in the region. Clients searching for care online can use the search category to find a provider offering specific disciplines as well as language and insurance .

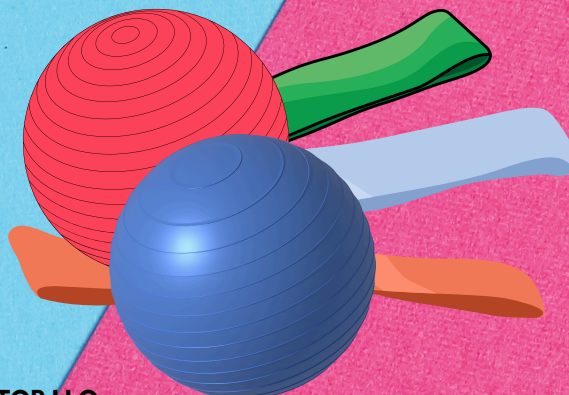
Thank you for joining us along the journey to offer more solutions to find your Yes! while searching for home health care nationwide.

Cheers to Health,

*Hilary Myrick-Winston*

**FOUNDER & DIRECTOR**

**HOME HEALTH CONNECTOR LLC**



## RESOURCE GUIDE HIGHLIGHTS

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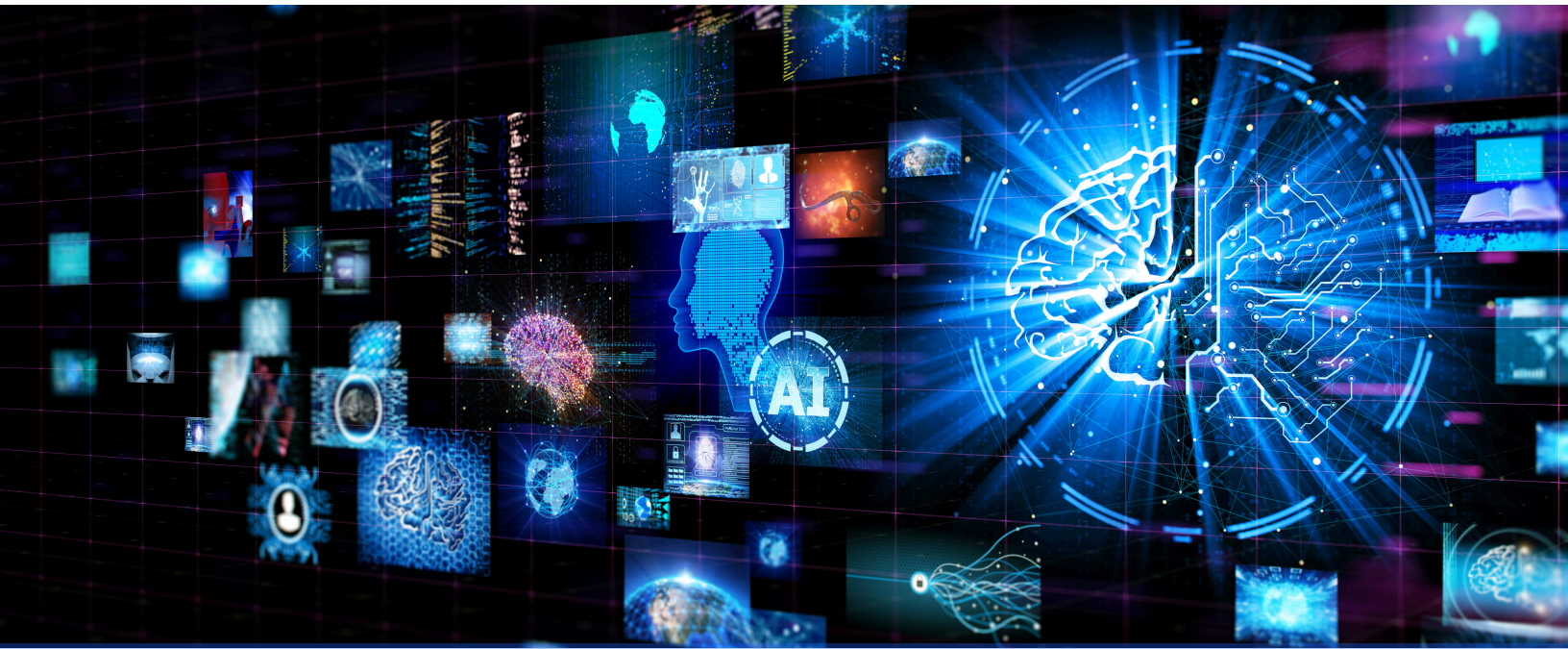


**Your Connection To  
Home Health Care  
Nationwide**



# Home Healthcare In The Digital Age:

## The More Things Change, The More Things Stay The Same



The healthcare industry welcomed the dawn of new technologies to enhance our efficiency. Professionals must also cherish the wisdom of our bygone innovations. Let us be forthright: we need the entirety of our resources. Do not cast aside your trusty fax machine in favor of the multitude of avenues available for companies to engage with their clientele.

Home Health Connector unveils transformative pathways to bridge patients and their caregivers with home healthcare providers across the nation.

Home Health Connector stands as a free, online national directory, showcasing home healthcare agencies, dedicated home care providers, and a treasure trove of home-based health services and products. Our mission is to digitally forge change, ensuring that every patient can access high-quality home healthcare and care at home, irrespective of insurance, geography, discipline or language.

Home Health Connector's online directory empowers users to discover the 'Yes' they seek when navigating the realm of home health care and services. Should you require further guidance during your search, feel free to dial our main line, send an email, transmit a facsimile, or subscribe to our resource guide, Care Connect, alongside the renowned 'Cheat Sheet,' which reveals vital details about home healthcare providers in your vicinity.

With immense gratitude for the technology that propels us toward our aspirations, we invite you to connect with our team as you embark on your journey to achieve your home healthcare goals.





# Approach Home Health Referrals With Ease

## SCORE WITH 4

1

### PATIENT'S DEMOGRAPHICS

Provide patient's name, date of birth and other health provider contacts.

2

### SERVICE CONTACTS

Include the full address of the patient for staffing purposes and family contact telephone numbers.

3

### DISCIPLINES

List services needed on order and face-to-face encounter form including nursing, physical, occupational, speech therapies and home health aide.

4

### INSURANCE INFORMATION

It's very important to provide the patient's current insurance policy numbers for most accurate recommendations.

When the matter of processing requests for Home Health referrals arises, the essence of ease springs to mind. Home Health Connector aspires to create a seamless experience for all involved parties.

Score With 4 empowers staff to concentrate on gathering essential details, including your patient's demographics, service contacts, disciplines, and insurance information.

When you are poised to submit your request, kindly provide the necessary information, employing the Score With 4 strategy to hasten your quest for home health care. Upon receiving your request, we will consult our database and respond with agencies that may be poised to accept your patient.

Once our recommendations reach you, forward the documents directly to the agency for their review. Together, we shall ensure diligent follow-up to monitor the referral's progress.

If the agency accepts your patient, it becomes crucial to verify that all documents from the home health referral checklist are submitted, allowing your patients to experience a seamless continuum of care in a timely manner.

CONNECT TO HOME  
HEALTHCARE  ONLINE

Scan the QR code and  
find your 'Yes' today!



Questions? Call: 888-315-1567

Email: [info@homehealthconnector.com](mailto:info@homehealthconnector.com)

## Home Health Referral Checklist

- ☒ MD/NP Signed Home Health Order
- ☒ MD/NP Signed Face-to-Face Encounter Form
- ☒ Medical Progress Notes
- ☒ History & Physical
- ☒ Primary Care Doctor's name and contact info
- ☒ Patient's address and best contact numbers

\*All documents must be sent directly to home health providers.



# What's The Difference?

There are so many options under the umbrella of home health care in America. Let's take a closer look at the services available to clients and patients.

## Home Health Comparison Chart

	Home Healthcare	Home Care	Hospice
Nurse, Physical Therapy, Occupational Therapy and Speech, Social Worker	Yes		Yes
Personal Care - grooming, baths, shaves	Bath only	Yes	Yes
Social Worker	Yes		Yes
Transportation to doctor's office and grocery shopping		Yes	
Companion Care		Yes	Yes
Light Cleaning and organizing		Yes	Yes
Transferring - Lifts		Yes	
Companion Care		Yes	Yes
Medication Reminders	Yes	Yes	Yes
Medication Management	Yes	Yes	Yes
Home Health Aid	Yes	Yes	Yes
Certified Nurses Assistant	Yes	Yes	Yes
Insurance Accepted	Yes	Yes	Yes
Private Pay	Yes	Yes	Yes

**Note:** Private duty is one-on-one care provided to an individual in their home or other private setting, often by a registered nurse (RN) or licensed practical nurse (LPN). This care is typically more intensive and continuous than standard home health visits, and may involve a range of medical and non-medical tasks tailored to the patient's specific needs.



# Social Workers Help Patients In Healthcare



## Did you know social workers are available in many areas of Healthcare?

No matter where your health journey takes you, you can always find a social worker. These professionals seek to improve the lives of others.

Social work is a field that focuses on improving the lives of individuals, families, and communities by addressing social problems and promoting well-being. According to the National Association of Social Workers, their members are advocates for improved services for all people experiencing physical illness, poverty, abuse, discrimination. The industry is growing by 90 percent over the next five years to adapt to the aging population in the US.

Here are some of ways social workers help patients through providing resources to the community through evidence based tools including:

- Housing placements and ancillary services
- Meal Services
- Clothing
- Counseling for substance abuse and divorce
- Income disparity
- Racism and Discrimination
- Healthcare and Discharge Planning

To learn more about social workers and their role in health care visit National Association of Social Workers. Visit the website <https://www.socialworkers.org>.

# Physical Therapy Moves Your Body



## What is Physical Therapy?

Physical therapy is treatment provided by a physical therapist or physical therapist assistant that helps people improve their movement and physical function, manage pain and other chronic conditions, and recover from and prevent injury and chronic disease. AAPT 2025

## According to the American Physical Therapist Association, Therapists Are Movement Experts.

Physical therapists are licensed doctors who examine, diagnose, and treat movement dysfunction. They Help people impacted by disease, injury, and disability. Research shows physical therapy Prevent movement loss and promote wellness. They are able to achieve satisfactory results with the Use of therapeutic exercise, modalities, assistive devices, patient education, and evidence- based research to treat patients.



# Physical Therapy Stretches You Out

**In Healthcare, Physical Therapist Assistants Collaborate With PTs. They are educated and licensed or certified clinicians that Provide physical therapy services under the direction and supervision of a licensed physical therapist.**



The responsibility includes Implementing components of patient care, obtain data related to the treatments provided, and collaborate with physical therapists to modify care, as necessary. Physical therapist assistants are not the same as physical therapy aides.

A doctor may order in-home physical therapy for seniors who have had an injury, surgery or illness that makes it hard to do daily tasks. For example, in-home physical therapy may be prescribed for you by your doctor if you qualify for home health and you have the following:

- Surgery like a knee or hip replacement
- Recent heart attack
- Acute-onset medical condition
- Exacerbation of a chronic medical condition like heart failure, COPD or diabetes
- Trouble with balance or falls
- Difficulty walking or moving around
- Pain after an injury, surgery or illness
- Functional decline related to a progressive neurological condition such as Parkinson's, Multiple Sclerosis or ALS
- Suffered from a stroke and have loss of use of one or more extremities

Search online or talk to a social worker or designated discharge planner to find home health care that provides physical therapy in your town. For more information go to the American Physical Therapy Association's website [www.apta.org](http://www.apta.org).



# IN A PINCH, OPTIONS FOR HOME HEALTH CARE INSURANCE

In the May/June 2024 National Poll on Healthy Aging, researchers from the Institute of Healthcare Policy and Innovation at University of Michigan asked older Americans 50 and above about their top 10 health-related concerns. The results showed 56 percent of the audience were very concerned about the cost of home care, assisted living and nursing home care. Our team explored the market and found a supplemental solution available for home health coverage. GTL offers Short-Term Home Health Care Insurance to help you cover deductibles and co-payments for home health care services. It also includes a Short-Term Home Health Care Aide Benefit, a Prescription Drug Benefit and additional rider options. Plans are available across the US. Inquire with your insurance agent to discuss eligibility or visit [gtlic.com](https://gtlic.com).



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# **MAKE MORE CONNECTIONS ONLINE!**



- 1. SCAN THE QR CODE**
- 2. ENTER INSURANCE TYPE, LOCATION,  
HEALTHCARE DISCIPLINE OR LANGUAGE IN THE  
SEARCH BAR**
- 3. SELECT A LOCATION OR LEAVE BLANK IF YOU  
SEARCH A LOCATION IN STEP 2**
- 4. CLICK THE SEARCH ICON**
- 5. REVIEW HOME HEALTH CARE OPTIONS**